



Department of
Medicaid

Stage 2 – Registering for an OH|ID in the Provider Network Management (PNM) Module

Provider Journey Maps
September 2022

OH | ID Registration | Overview

Purpose and Considerations

- Purpose
 - » Instruct providers on how to create an OH | ID account and credentials (username and password) using the Innovate Ohio Platform (IOP)
- Common Acronyms
 - » IOP – Innovate Ohio Platform
 - » PNM – Provider Network Management

OH|ID Registration | Overview (cont.)

Purpose and Considerations

- Resources
 - » For detailed step-by-step instructions, please utilize the User Guides available at <https://ohiopnm.myabsorb.com/>.
 - Users will need an enrollment key to create an account and access training guides. These enrollment keys will be part of the communication sent out by ODM when the Learning Management System is open for enrollment
- Provider Journeys Included in this Document
 - » [OH|ID Pre-Registration](#)
 - » OH|ID Registration After Go Live
 - [Person A - If you pre-registered for an OH|ID account](#)
 - [Person B – If you do not have an OH|ID account \(Existing Providers\)](#)
 - [Person C – If you do not have an OH|ID account \(New Providers\)](#)

OH | ID Pre-Registration

August 15, 2022 – September 23, 2022

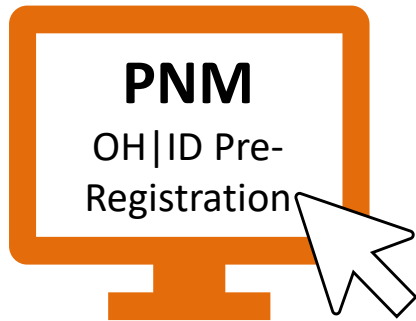
OH|ID Pre-Registration

WHO: Ohio Medicaid Providers, Provider Agents, and Administrators

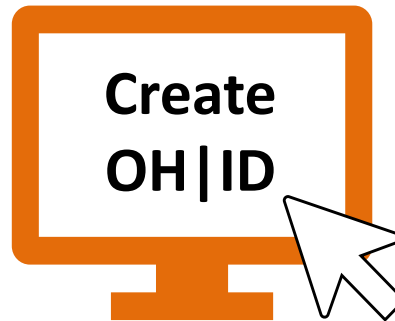
WHEN: Process effective August 15, 2022 through September 23, 2022



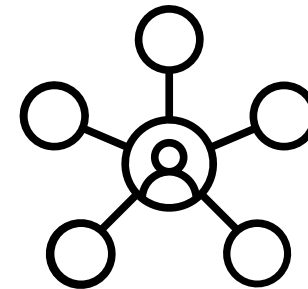
Note: The OH|ID pre-registration link will be disabled after September 23, 2022. Providers that do not pre-register by this deadline will have to wait until Stage 2 go-live on October 1, 2022 to complete OH|ID registration.



1. Access the [Provider Network Management \(PNM\) OH|ID pre-registration site](#).



2. Create an OH|ID account by following the on-screen instructions. This process may take up to 30 minutes. You will receive an on-screen message indicating if your registration was successful or unsuccessful. Your PIN and confirmation of account creation will be sent via email.



MATCHED

PROV-IDENTIFIER
PROV-IDENTIFIER
PROV-IDENTIFIER

3. **Provider Administrators Only:** To properly match the provider to their Medicaid IDs, you will be asked to provide two of the following identifiers: National Provider Identifier (NPI), Tax ID, or Medicaid ID.



OH | ID Registration: After Stage 2 Go-Live

October 1, 2022

OH|ID Registration

Person A - If you pre-registered for an OH|ID account

WHO: Providers, Provider Agents, and Administrators who created an OH|ID account through the pre-registration site
WHEN: Process effective with Stage 2 – October 1, 2022 of the Next Generation Program



1. Navigate to the [*Provider Network Management \(PNM\) Module](#).

**This link will be available on 10/1/2022.*



OH|ID Username

OH|ID Password

2. Enter your existing OH|ID username and password and select "Login."



3. You will receive an on-screen notice of successful registration and will be redirected to the PNM Home Page.

New Medicaid Providers: On the PNM Home Page, click the "New Provider" button on the right of the screen to begin a new provider enrollment application.

Existing Medicaid Providers: No additional action is needed.



OH|ID Registration

Person B – If you do not have an OH|ID account (Existing Providers)

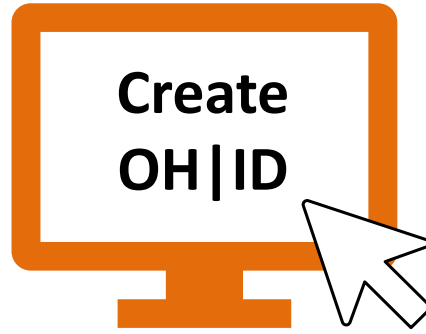
WHO: Providers, Provider Agents, and Administrators who did not pre-register for an OH|ID account and were enrolled with ODM prior to go live

WHEN: Process effective with Stage 2 – October 1, 2022 of the Next Generation Program

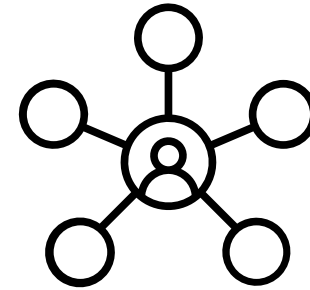


1. Navigate to the [*Provider Network Management \(PNM\) Module](#) and select “Create Account.”

**This link will be available on 10/1/2022.*



2. Create an OH|ID account by following the on-screen instructions. This process may take up to 30 minutes. You will receive an on-screen message indicating if your registration was successful or unsuccessful. Your PIN and confirmation of account creation will be sent via email.



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PROV-IDENTIFIER

3. Provider Administrators Only: To properly match the provider to their Medicaid IDs, you will be asked to provide two of the following identifiers: National Provider Identifier (NPI), Tax ID, or Medicaid ID.



OH|ID Registration

Person C – If you do not have an OH|ID account (New Providers)

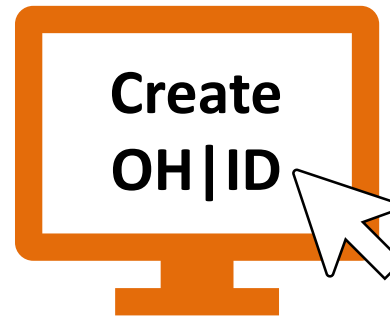
WHO: Providers, Provider Agents, and Administrators who did not pre-register for an OH|ID account, were not enrolled with ODM prior to go-live and need to register as a new provider

WHEN: Process effective with Stage 2 – October 1, 2022 of the Next Generation Program



1. Navigate to the *[Provider Network Management \(PNM\) Module](#) and select “Create Account.”

**This link will be available on 10/1/2022.*



2. Create an OH|ID account by following the on-screen instructions. This process may take up to 30 minutes. You will receive an on-screen message indicating if your registration was successful or unsuccessful. Your PIN and confirmation of account creation will be sent via email.



3. You will receive an on-screen notice of successful registration and will be redirected to the PNM Home Page. On the PNM Home Page, click the "New Provider" button on the right of the screen to begin a new provider enrollment application.

